

Air Circuit Breaker Total Care Package

NHP's Services and Solutions team can help you reduce the risk of unplanned downtime and optimise operational performance



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Why service your air circuit breaker?

Air circuit breakers (ACBs) are common in low voltage switchboards. Due to their typically passive operation, it's easy to forget about them. However, ACBs are highly engineered, complex devices that require careful handling by users and regular maintenance is necessary to ensure longevity and reliability.

Poorly maintained ACBs can lead to catastrophic product failure during operation, fires within switchboards or injury to human operators if working within close proximity to the device. The consequence of this type of failure can be lost production and significant downtime, costly repairs and / or financial penalties from government safety authorities if on-site personnel are injured.

Regular documented maintenance not only ensures that the ACB is fit and safe for service, but in the event of an insurance claim due to an electrical fault, site managers can refer to past service reports to demonstrate that steps had been taken to keep the ACBs in good working order.

Why should you get your ACB serviced by NHP?

Due to the inherent complexity of modern trip mechanisms, the high degree of electronics contained within an ACB and its over current relay and accessories, seeking out a service company that has been accredited by the ACB manufacturer and knows what they are doing is crucial. NHP is the only authorised and trained Australian and New Zealand Terasaki distributor and service agent and the NHP Services and Solutions team has been specifically trained by Terasaki to deliver best practice services from concept design through to installation and after-sales service.

With 55 years of experience in the electrical and engineering industry, our specialist teams work collaboratively to design and deliver solutions to maximise the success of your project. NHP Services and Solutions has an extensive infrastructure, including repair centres, test rooms, field service technicians, application engineers and a team of project coordinators.

NHP prides itself on customer service excellence. Our people are committed to look after our customers for the life of their project and beyond. Our team of service technicians hold tertiary and/or trade qualifications and regularly participate in supply line partner training programs to ensure our services are completed in line with manufacturer specifications. Equipped with comprehensive product knowledge, our technicians are committed to delivering the best practice of electrical services while providing an exceptional customer experience.

Features of the ACB Total Care Package

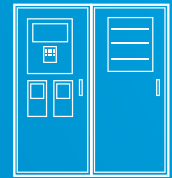
To help support customers with their current challenges, NHP offers a comprehensive service package for Terasaki ACBs and the wider range of NHP products. The ACB Total Care Package offers more than just a service, it provides a total peace of mind warranty you can trust.



**Yearly
service**



**Extended
warranty**



**Site specific
emergency ACB
option**

Yearly service

NHP's Services and Solutions team will perform an on-site predictive and preventive maintenance check according to Terasaki's specifications on your ACBs.

NHP also services a wider range of NHP products, including MCCBs, Total Power Factor Correction and Harmonic Filters.

Extended warranty

At the conclusion of every service of the ACB Total Care Package, the warranty is extended by 12 months for a duration up to 7 years. This offer is also optionally available for other NHP products.

Access to emergency replacement ACBs

NHP's ACB Total Care Package gives customers optional access to emergency replacement ACBs, minimising costly downtime and allowing for a speedy change of breakers within minutes.

NHP's qualified service technicians can quickly service or repair the original breaker, without the need for an unplanned shutdown.

The power of local

While our customers' challenges may be complex, their ultimate goal is likely simple - run a profitable, safe and sustainable operation. The NHP Services and Solutions Team can assist you achieve your goals through services designed to minimise downtime, stabilise maintenance costs and help modernise their plant assets.

Our technical expertise is just one pillar to the service excellence we can provide. Thanks to our strategically located personnel in metro and regional areas around Australia and New Zealand, you can expect quick response times as well as optional 24/7 technical support with emergency breakdown assistance.

To complement our local personnel, NHP also ensure standard same day dispatch Australia-wide courtesy of our local stock holdings and National Manufacturing and Distribution Centre located in Melbourne, and the Distribution Centres located on New Zealand's North and South Islands.



Extensively trained and qualified service technicians



Extensive local stockholding



Project management



National service network

THE POWER OF LOCAL

In your local community, city and industry, we understand your specific project needs and we're never far away if you need our support on-site.

THE POWER OF CHOICE

Choice in product, technology, service and support, enabling you to customise and push boundaries.

THE POWER OF GLOBAL PARTNERS

With a global network of suppliers, we bring the world's best products and knowledge to your doorstep.



The NHP logo consists of the letters 'NHP' in a bold, white, sans-serif font, centered within a solid blue square.

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