



# On-Line & Phone Support

## TechConnect<sup>SM</sup> Support Agreement Quote Request

### SERVICES & TRAINING

#### CUSTOMER DETAILS:

Title:	First Name:	Surname:
Company Name:	Phone:	
Email:		
Address:		
City:	State:	Postcode:

#### SUPPORT REQUESTED:

Product Category	Support Level Required					Customer Type:	
	No Support Required	System Support	Product Support	Self-Assist Support	24 x 7 Uplift	End User	OEM / SI
						Qty of Hardware Installed	Qty of Eng's or Developers <input type="text"/>
Automation Control							x Processors
Drives Control							x Drives
Motion							x Axis of Motion
<b>Advanced Software</b>							
HMI/Comms						e.g. RSVIEW / RSLINX CLASSIC / FTVIEW	
Information						e.g. ASSET CENTRE / HISTORIAN	
Process						e.g. FTBATCH / RS BIZWARE	
Application						e.g. RSTUNE / RSTRAINER / RSLOGIX	
Power & Energy						e.g. ENERGY METRIX / FTEM	
Legacy						e.g. CONTROL VIEW / WINTELLIGENT	

#### SOFTWARE SERIAL NUMBERS:

List software serial numbers here, separated by a comma between each serial number: